

# TIP SHEET

# Install Infor Go App

**Purpose:** Install Infor Go App on your mobile device.

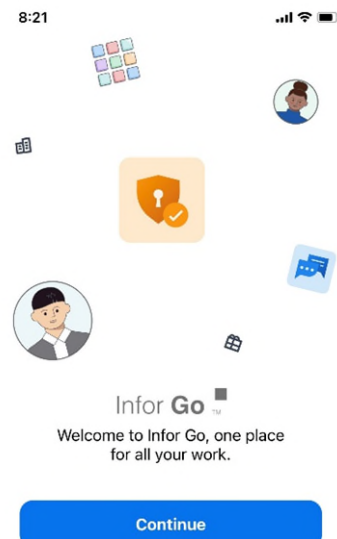
**Note:** To access the **Infor Go** app, Imprivata must be active. If you have not set up Imprivata for Dual Factor Authentication, follow the instruction in the linked guide before starting this app install: [DualFactorAuthentication](#)

## Workflow

1. Download the **Info Go** app from the Google Play or App Store on your mobile device



2. Open the **Infor Go** app on your device phone and Click Continue



3. Click on the QR code under 'Scan a QR Code'



4. Once the phone camera appears, scan the QR code below for your phone type

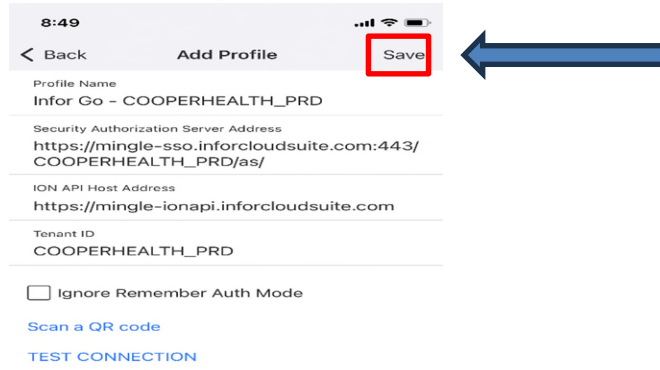
Android



iPhone



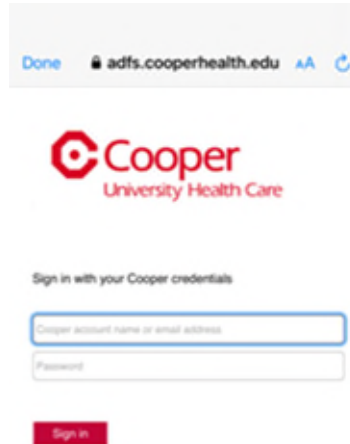
5. Cooper Profile is loaded, Click Save



6. Click CONTINUE to login



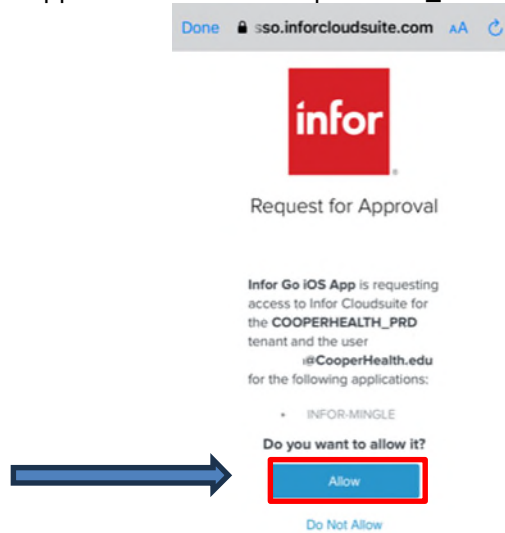
7. Use your Cooper credentials to login



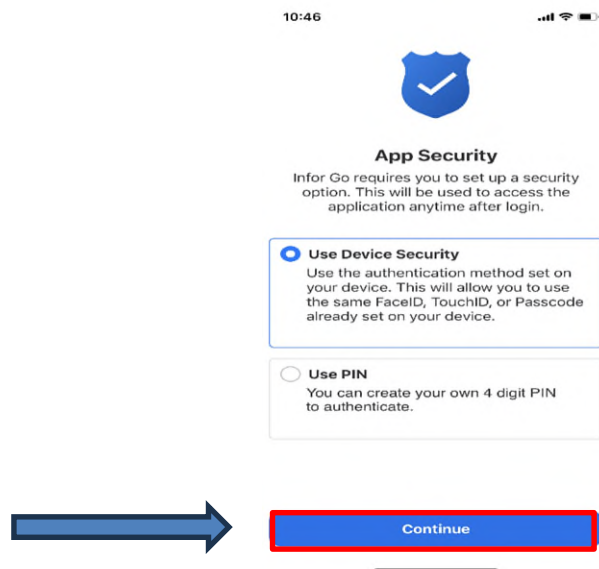
8. Approve Imprivata Access request



9. Click Allow on Infor request for approval to access CoopeHealth\_PRD



10. Select Use Device Security and click Continue.



11. You are now logged into **Infor Go**

